

InVision Human Services eliminates “swivel chair” process when onboarding new staff



Client situation

- InVision was using multiple enterprise applications to support their HCM processes (e.g., demographic, timesheets, mileage and admin records)
- When onboarding new employees, the HRIS team had to manually enter their new hires into their scheduling system



Solution

- Align created an API Service to pull new hires, changes and terminated from UKG Pro into InVision’s scheduling system
- Align added logic via the API service to determine which security profiles an employee should be put in when inserting them into the new system



Results

- Align provided InVision with a completely configurable service allowing them to sync data at a frequency of their choosing
- InVision now has better real-time control over their data
- With the detailed documentation provided by Align, InVision is empowered to manage their system on their own without being dependent on a partner

Client spotlight



- 500 employees
- Non-profit health services
- Reading, PA

Tags: API, Non-profit, UKG Pro

